COMMUNITY CONNECTOR

We create a stronger community by meeting our customers where and how they need us and connecting them with the right resources, in our buildings and beyond.

GOAL
- Reimagine service delivery models
- Be a resource for immigrants, refugees, and newcomers
- Strengthen community partnerships
- Cultivate opportunities for connection and togetherness
- Expand the library's reach

TRUSTED SOURCE

We build a collection that supports our function as a trusted source for information. The collection reflects the diversity of the Lexington community and meets its educational and recreational interests.

GOAL
- Build a collection that accurately represents the community's diversity
- Promote a love of reading in the community
- Provide resources that highlight Lexington's past and present
- Be a resource for a civically engaged community
- Provide customer access to and support for a wide range of technology resources

LEARNING TOGETHER

Learning never ends at the library. Our programming, exhibits, and initiatives forge new ways for our community and customers to learn and develop new skills.

GOAL
- Inspire curiosity through programs
- Be a resource for job seekers
- Meet literacy and ESOL needs
- Work with partners to expand educational opportunities

COMMUNITY SPACE

We are a safe and free third space for our community – a warm and welcoming place where people can learn, play, gather together, or simply be.

GOAL
- Evaluate spaces and develop a plan for improvements
- Ensure library buildings are welcoming, inclusive, and easy to use
- Prioritize environmentally sustainable practices

ENGAGED STAFF

We provide an inclusive culture for employees through learning and development, stewardship of resources, and a commitment to diversity.

GOAL
- Support a diverse workforce
- Provide responsive and inspired service
- Cultivate a learning culture
- Align resources with strategic priorities
- Provide consistent, transparent communication
- Create an adaptive organizational structure